

OC Cleaners

Quality Cleaning and Expert Alteration

Customer Name: _____ Account No. _____

Please rate the importance of the following attributes (1- least important to 5- most important)

	1	2	3	4	5
Price					
Quality of cleaned items					
Turnaround time					
Service attitude					
Opening/closing hours					
Store to be open on Sundays					
Pickup and delivery service					

Please rate your overall satisfaction with each of following (1- least to 5- most satisfied)

	1	2	3	4	5
Courtesy and friendliness					
Overall professionalism					
Price					
Quality					
How likely are you to recommend us to friends and family					

How long have you used OC Cleaners?

<input type="radio"/>	< 6 months
<input type="radio"/>	6 months to a year
<input type="radio"/>	> 1 year

Additional feedback and comments

Please complete the survey, and receive a 10% discount on your next Dry Cleaning order.

1. Print the form.
2. Complete the survey and Fax to (949) 770-0500 or bring to the store.
3. Once received, we'll give you a 10% discount on your next dry cleaning order.